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**From:** Jeannie Ruiz [jruiz@govsci.com]  
**Sent:** 3/20/2012 6:39:45 PM  
**To:** Hanchett, James (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MassMail-01/cn=Recipients/cn=James.Hanchett]  
**Subject:** RE: Agilent Vacuum Pump Quote

I tried the group we work with and this is what there response was.

Thanks for your message. This quote was generated by the group that supports Agilent's GC/LC Mass Spectrometers, and was not generated by Agilent VPD. In fact, the pump listed is a competitors' pump (Pfeiffer Duo RV pump) that is still used on some legacy Agilent Mass Spec instruments. Unfortunately, we cannot quote a suitable replacement.

So I'm on the phone with the non Agilent group and they are going to have Sandra give me a call – trying to get her blessing to use the existing quote you sent me.

**Jeannie Ruiz**  
**Sales Account Manager**  
**Government Scientific Source**  
**12351 Sunrise Valley Drive**  
**Reston, VA. 20191**  
**Tele: 703-734-1805**  
**Fax: 703-734-1803**

-----Original Message-----

**From:** Hanchett, James (DPH) [mailto:james.hanchett@state.ma.us]  
**Sent:** Tuesday, March 20, 2012 2:09 PM  
**To:** Jeannie Ruiz  
**Subject:** RE: Agilent Vacuum Pump Quote

Send me the quote you have. I will try to work with Agilent about return.

Jim

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**From:** Jeannie Ruiz [mailto:jruiz@govsci.com]  
**Sent:** Tuesday, March 20, 2012 1:11 PM  
**To:** Hanchett, James (DPH)  
**Subject:** RE: Agilent Vacuum Pump Quote

Hi James,

Can you order directly from Agilent? Since they are given you a credit of \$701.00 but not showing it on the quote I feel a little nervous about moving forward. Let me know if you have any suggestions.

**Jeannie Ruiz**  
**Sales Account Manager**  
**Government Scientific Source**  
**12351 Sunrise Valley Drive**  
**Reston, VA. 20191**  
**Tele: 703-734-1805**

**Fax: 703-734-1803**

-----Original Message-----

**From:** Hanchett, James (DPH) [mailto:james.hanchett@state.ma.us]

**Sent:** Thursday, March 15, 2012 2:09 PM

**To:** Jeannie Ruiz

**Subject:** Agilent Vacuum Pump Quote

Hi Jeannie,

I need a quote from Agilent for vacuum pump part #G3170-80025. Attached is a quote I received today from Agilent for the vacuum pump we need, I don't know if you can use it. We will be retuning old pump for a \$701.00 credit. So when pump is ordered you must inform them of the return so appropriate packaging material will be sent to us.

Thanks,

Jim Hanchett  
Amherst Drug Lab  
Room N251 Morrill I  
637 North Pleasant Street  
Amherst, MA 01003  
Phone 413-545-2607  
Fax 413-545-2608  
Cell [REDACTED]

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